## ORIGINAL



NA CORPORATION COMMISS

UTILITY COMPLAINT FORM

47CD

**Investigator:** Trish Meeter

Phone:

Fax:

**Priority: Respond Within Five Days** 

**Opinion** 

No. 2006

- 55910

Date: 10/13/2006

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

スプ П

Complaint By:

Pat

Shaw

Home: Work:

CBR:

is:

**Account Name:** 

Street:

City: State:

Unisource \*\* Energy Services (UNS)

Division:

Gas

Arizona Corporation Commission

**Contact Name:** 

**Utility Company.** 

**Annette Setherley** 

DOCKETED

NOV 2 1 2006

**Contact Phone:** 

**Nature of Complaint:** 

10/13/06

DOCKET # G-04204A-06-0463

G-04204A-06-0013

G-04204A-05-0831

**DOCKETED BY** 



Caller is opposed to the proposed rate increase filed by Unisource Energy. It is felt that the jump made from \$7.00 to \$20.00 for the service charge is too excessive and that increases have been experienced ever since the utility has been taken over. \*End of Complaint\*

## **Utilities' Response:**

## Investigator's Comments and Disposition:

Customer was assured that her comments would be made a matter of public record and reviewed by the Commissioners before a decision was rendered in this rate case. She was advised on how to obtain and retrieve information regarding this rate case from the website and provided with my direct phone number for future concerns.

\*End of Comments\*

Date Completed: 11/21/2006

Opinion No. 2006 - 55910